

# Internet Service Providers

Shelton School District has researched several Internet services offered in our area. These are listed in alphabetical order. This information is given out for your convenience and Shelton School District does not endorse any Service Provider listed below. This information is subject to change so please contact the Service Provider for current information. Shelton School District does **NOT** pay for or provide reimbursement for the service you choose.

## CenturyLink:

1. **Trial/Free Period:** No.
2. **Service Area:** Contact Provider.
3. **Plan Name:** Lifeline.
4. **Speed Estimate:** 15 Mbps download and 2 Mbps upload.
5. **How to Apply:** <https://www.centurylink.com/aboutus/community/community-development/lifeline.html>
6. **Additional Information:** 1-855-954-6546.
7. **Provider Statement:**

Lifeline is the FCC's program to help make communications services more affordable for low-income consumers. Lifeline provides subscribers a discount on monthly telephone service purchased from participating providers in the marketplace. Subscribers can also purchase discounted broadband from participating providers. The discounts, which can be applied to stand-alone broadband, bundled voice-broadband packages - either fixed or mobile - and stand-alone voice service - help ensure that low-income consumers can afford 21st-century broadband and the access it provides to jobs, education and opportunities.

You can only use Lifeline for either phone or broadband, but not both.

- Lifeline discounts on voice services are available to participants of both state and federally recognized aid programs.
- Lifeline discounts on broadband services are available to participants of federally-recognized aid programs and is limited to certain broadband services. Broadband speeds must be 15 Mbps download and 2 Mbps upload or faster to qualify.
- If you purchase voice and qualifying broadband services, the federal Lifeline discount will apply to your qualifying broadband service.
- If you purchase voice service and a non-qualifying broadband service, you may receive both state and federal Lifeline discounts on your voice service.

**Standard Lifeline**—provides federal monthly support of \$9.25. In some states, additional monthly support is also available

**Tribal Lifeline**—offers a deeper monthly discount as well as installation assistance through the Link-Up program to qualifying customers who live on federally-recognized Tribal lands.

## Comcast (Xfinity)

1. **Trial/Free Period:** 2 months.
2. **Service Area:** Contact Provider.
3. **Plan Name:** Internet Essentials.
4. **Speed Estimate:** 25 Mbps download and 3 Mbps upload.
5. **How to Apply:** <https://apply.internetessentials.com/>
6. **Additional Information:** <https://www.internetessentials.com/>
7. **Provider Statement:**

As our country continues to manage the COVID-19 emergency, Comcast is taking immediate steps to help connect low-income families to the Internet at home. New Internet Essentials customers will receive two free months of Internet service, which is available to all qualified low-income households for \$9.95/month plus tax. Apply by April 30, 2020.

Offer ends April 30, 2020. Restrictions apply. Limited to Internet Essentials service from Comcast for new residential customers meeting certain eligibility criteria. Offer limited to two months of complimentary Internet Essentials service (taxes excluded). After promotion, regular rates apply. Internet Essentials current rate is \$9.95/mo. (subject to change). Taxes extra. Pricing subject to change. Advertised price applies to a single outlet. Actual speeds may vary and are not guaranteed. For factors affecting speed visit [www.xfinity.com/networkmanagement](http://www.xfinity.com/networkmanagement).

### Am I eligible for Internet Essentials?

You may qualify if you:

- Live in an area where Comcast Internet Service is available.
- Are eligible for public assistance programs like the National School Lunch Program, housing assistance, Medicaid, SNAP, SSI, and others.
- Have not subscribed to Comcast Internet within the last 90 days.
- Have no outstanding debt to Comcast that is less than one year old.

Signing up is easy and fast from your mobile device, go to: <https://apply.internetessentials.com/>

## Hood Canal Communication:

1. **Trial/Free Period:** No.
2. **Service Area:** Contact Provider.
3. **Plan Name:** 2020 Lifeline
4. **Speed Estimate:** Depends on plan.
5. **How to Apply:** <https://www.hcc.net/wp-content/uploads/2020/02/2020-Lifeline-Application-Form.pdf>
6. **Additional Information:** Call **360-898-2481**.
7. **Provider Statement:**

We have service in a very large part of Mason County, but not all areas. It's best to have the person(s) call our office at **360-898-2481** to see if we provide service to their location.

We honor the FCC's Lifeline program and if a customer qualifies based off the information below, they would get a \$9.25 discount on their monthly Internet service upon filling out the correct applications and showing proof. However, the discount can only apply to one service whether it is Internet or Phone.

## iFIBER:

1. **Trial/Free Period:** 30 Days for First Priority Plan.
2. **Service Area:** Contact Ryan at iFiber: 360-427-4000.
3. **Plan Name:** First Priority.
4. **Speed Estimate:** 1Gb.
5. **How to Apply:** Contact Ryan at iFiber: 360-427-4000.
6. **Additional Information:** [http://survey.ifiber.tv/first-priority/?fbclid=IwAR2cYNdV269UIZ9NhZ27inMn7v1AxsqsrkCxLNSUniTqQ5VAk3\\_BkBpOo7E](http://survey.ifiber.tv/first-priority/?fbclid=IwAR2cYNdV269UIZ9NhZ27inMn7v1AxsqsrkCxLNSUniTqQ5VAk3_BkBpOo7E)
7. **Provider Statement:**

Families can get a discounted rate of \$39.95 instead of \$69.95. 1Gig, no data capping. They can get this rate if they are already on PUD discounted Power.

### Qualifications:

Home is in the PUD Service Area.

Designated for low income Power Subscribers.

## Verizon:

1. **Trial/Free Period:** Two months waived internet and voice service (Lifeline customers)
2. **Service Area:** Contact Provider.
3. **Plan Name:** Lifeline.
4. **Speed Estimate:** Contact Provider.
5. **How to Apply:** <https://www.verizon.com/support/residential/contact-us/contactuslanding.htm>
6. **Additional Information:** <https://www.verizon.com/about/news/verizon-helps-eliminate-worry>
7. **Provider Statement:**

- Will waive overage charges and late fees to support customers who may be financially affected by the COVID-19 crisis
- Announces two months waived internet and voice service charges for current Lifeline customers and new affordable internet option for low-income households
- Adds 15GB of high speed data for wireless consumer and small business customers to be automatically applied with no customer action necessary
- Verizon provides first responders with priority and preemption abilities for voice and data
- Consumer and small business Fios and DSL broadband internet plans have no data caps

## Wave:

1. **Trial/Free Period:** 30-Day money back guarantee.
2. **Service Area:** <https://residential.wavebroadband.com/order-now/>
3. **Plan Name:** Contact Provider.
4. **Speed Estimate:** Depends on Plan
5. **How to Apply:** 1-855-971-1252 or 1-866-928-3123.
6. **Additional Information:** <https://residential.wavebroadband.com/internet/>

## Additional Resources:

<https://www.lifelinesupport.org>

<https://www.digitalinclusion.org/free-low-cost-internet-plans/>

<https://www.everyoneon.org/find-offers>

## Individual Cellular Hotspot Plans:

Data from: <https://20somethingfinance.com/cheapest-mobile-wifi-hotspot-plans/>:

Mobile WiFi Hotspot Provider	Hotspot Plan Cost	Hotspot Device Cost	Mobile Network Used	Notes
<a href="#"><u>AT&amp;T hotspot</u></a>	\$25/mo: 2GB \$50/mo: 5GB \$75/mo: 8GB	Varies. \$0+	AT&T 4G LTE, 3G	Pre-paid option called "AT&T PrePaid Mobile Hotspot". Additional data added at varying prices.
<a href="#"><u>Boost Mobile hotspot</u></a>	\$25/mo: 1.5GB \$50/mo: 10GB	ZTE Warp Connect: \$49.99	Sprint 4G LTE, Enhanced LTE	Connect up to 10 devices.
<a href="#"><u>FreedomPop hotspot</u></a>	\$0/mo: <500MB \$19.99: 2GB \$28.99: 3GB \$34.99: 4GB \$39.99: 5GB \$74.99: 10GB	Varies. \$0	4G	Data is supported in many countries.
<a href="#"><u>Karma hotspot</u></a>	\$3/month + \$10/1GB used No Expiry <b>OR</b> \$39.99/mo: 5GB \$79.99/mo: 10GB \$99.99mo: 20GB	Karma Go: varies	Sprint 4G LTE, 3G	If you're a heavy data user, Karma is an attractive offering.
<a href="#"><u>Net10 hotspot</u></a>	\$10/14 days: 500MB	ZTE: \$29.99	Varies 4G LTE	Net10 is a Tracfone owned company and

Mobile WiFi Hotspot Provider	Hotspot Plan Cost	Hotspot Device Cost	Mobile Network Used	Notes
	\$20/mo: 1GB \$30/mo: 2.5GB \$50/2 mo: 5GB			runs of varying networks.
<a href="#">NetZero hotspot</a>	\$0/mo: 200MB \$17.95/mo: 500MB \$27.45/mo: 1GB \$42.95/mo: 2GB \$63.95/mo: 4GB \$89.95/mo: 6GB	\$79.95 (certified pre-owned)	Sprint 4G LTE, 3G	\$3.95 monthly access fee on plans (excludes the free plan).
<a href="#">Total Wireless hotspot</a>	\$35/mo: 5GB \$60/mo: 15GB \$85/mo: 20GB \$100/mo: 25GB	Unimax U240C, \$0	Varies 4G LTE, 3G	Tracfone brand sold online and at WalMart. High data plans.
<a href="#">Straight Talk hotspot</a>	\$15/mo: 1GB \$25/mo: 2GB \$40/2 mo: 4GB \$50/2 mo: 5GB \$75/2 mo: 7GB	Varies. \$0+	Verizon 4G LTE, 3G	2 month plans offer solid pricing w/ flexibility.
<a href="#">T-Mobile hotspot</a>	\$5/1 day: 500 MB \$10/7 days: 1GB \$30/mo: 3GB <b>OR</b> "Simple Choice" (auto renew plans): \$20/mo: 2GB \$35/mo: 6GB \$50/mo: 10GB \$65/mo: 14GB \$80/mo: 18GB \$95/mo: 22GB	Alcatel Linkzone: \$99.99	T-Mobile 4G LTE, 3G	If you're in a T-Mobile coverage area, the auto-renew plans are a great deal. And its network is vastly improved.
<a href="#">Xfinity Mobile hotspot</a>	\$12/GB (resets each month, 1st 100 MB each month are free)	Xfinity Mobile compatible device	Verizon, 4G LTE	Only available to Xfinity Internet customers. Unlimited plan

Mobile WiFi Hotspot Provider	Hotspot Plan Cost	Hotspot Device Cost	Mobile Network Used	Notes
	or \$45/mo. for unlimited			speeds 4G LTE up to 20 GB per month, then reduced speeds
<a href="#"><u>Verizon hotspot</u></a>	\$20/mo: 2GB \$30/mo: 4GB \$40/mo: 6GB \$50/mo: 8GB \$60/mo: 10GB \$70/mo: 12GB \$80/mo: 14GB	Varies. \$19.99+	Verizon 4G LTE, 3G	Verizon has the top 4G LTE network in speed and coverage. But, it's pricey.